



td.Flash:
Don't waste time.

If you need access to capacity at short notice, then it's time for **td.Flash**: Our express service for airport-to-airport shipments secures your supply chain, regardless of your cargo's size or weight. We will get your scheduled express cargo to its destination reliably and as a priority.

- Guaranteed capacity, up to 2 tons until just before takeoff
- No weight or size limits for cargo
- Express loading and short transit times at our hubs in Frankfurt, Munich, Vienna and Brussels
- Last in, first out: Express cargo is loaded close to the aircraft door
- Also available as the **td.Flash** speed option to accelerate your special cargo



Courier.Solutions:
Top speed, personally supervised.

Courier.Solutions brings your time-critical and high-value cargo to its destination within the shortest transit times – regardless of its size or weight. Seamless transit is guaranteed thanks to the constant supervision of your cargo by our partner time:matters and, if necessary, direct aircraft-to-aircraft transfer at our hubs.

- Shortest available transit times, fastest possible handling and check-in processes
- Special handling by time:matters at the Courier Terminal in Frankfurt

- Seamless monitoring and supervision of loading at the hubs
- Guaranteed capacity, up to 2 tons until just before takeoff
- No weight or size limits for cargo



Emergency.Solutions:
Makes the impossible possible.

Emergency.Solutions provides immediate help for your logistics emergencies: Our fastest airport-to-airport connection enables you to get your shipment in the air at short notice, anywhere in the world. We will find a solution for you – from the smallest spare part to the largest machine.

- Top priority and constant supervision of shipments
- Access to capacities possible at short notice up to the maximum available cargo capacity of the aircraft in terms of weight and volume
- Shortest available transit times up to a minimum of 60 minutes at the Frankfurt and Munich hubs
- Available throughout the Lufthansa Cargo network and as a network-on-demand solution – including for dangerous goods
- Faster and more affordable than charter or onboard courier services
- 100 % money-back guarantee in line with the applicable terms and conditions, which are available at lufthansa-cargo.com/lhc-mbg

Your freight. Our products.

With our high-speed products, you decide on the fastest way to bring goods from A to B. We also have the right logistics options for all your additional transport needs: whether you need your premium pharmaceuticals to reach their destination as reliably as possible, your show horses to be relaxed on arrival or your temperature-sensitive products to stay cool throughout their journey – our tailored transport solutions can be combined to suit your needs perfectly.



td.Basic. When the price is crucial.



td.Pro. When time is crucial.



td.Flash. When time is everything.



Courier.Solutions. Personal supervision for time-critical goods.



Emergency.Solutions. High speed for emergencies.



Safe1. Optimum safety for valuable goods.



Safe2. Keeping desirable goods safe.



Cool. The right conditions for temperature-sensitive goods.



Fresh. When long shelf life is essential.



Care. The safe way to transport dangerous goods.



Airmail/eCommerce. Packages and letters delivered on the wing.



Live. Individual care and comfort for all animals.

For more information, visit lufthansa-cargo.com

High speed for when it matters: Logistics solutions for all time-critical goods.



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Lufthansa Cargo
Networking the world.



Lufthansa Cargo
Networking the world.





Fast, faster:
Getting your goods to their destination at high speed.

If your cargo has to get to its destination as quickly as possible, it's time to choose our high-speed products. With **td.Flash**, **Courier.Solutions** and **Emergency.Solutions**, we have the right solution for every express requirement. You can depend on

- **Top speed:** accelerated handling and short transit times
- **Top priority:** guaranteed access to capacities¹ including immediate booking confirmation – even during peak times of the busy season
- **Top flexibility:** tailored logistics solutions at all times
- **Top protection:** optional air freight insurance across the entire transport chain
- **Top availability:** eBooking 24/7 – electronic booking anytime and anywhere
- **Top transparency:** 24/7 system-based shipment monitoring, with individual shipment tracking using mobile trackers on request

Lufthansa Cargo:
Service by pros, for pros.

If you value quality, competence and customized logistics solutions, just fly with us.

- **At the speed of flight:** the fastest connection to over 360 destinations in 100 countries around the world
- **Customized logistics solutions:** 12 products, a large range of potential combinations
- **The highest quality worldwide:** smooth transport through precise timing and efficient processes at all locations
- **Reliability and transparency:** on time, safe and fully trackable across the world, from the departure airport to its destination
- **Competence from experience:** always the best solution, thanks to almost a century of airfreight expertise

Interested?

For more information on our high-speed products, visit lufthansa-cargo.com/speed



An overview of our high-speed products

	td.Flash	Courier.Solutions	Emergency.Solutions
Short description	Fast airport-to-airport service	Shortest transit times through aircraft-to-aircraft transfer	Top speed for logistics emergencies at short notice. Available within a few hours if necessary – up to max. the whole cargo capacity of the aircraft.
Speed, capacity, priority			
Latest acceptance time (LAT)	Up to 90 minutes before departure ²	Up to 90 minutes before departure ²	Up to 90 minutes before departure ²
Time of availability (ToA)	From 120 minutes after landing ²	From 90 minutes after landing ²	From 90 minutes after landing ²
Hub transit times	FRA: from 180 minutes MUC: from 150 minutes VIE: from 135 minutes	From 60 minutes	From 60 minutes
Capacity guarantee ¹	Up to 2 tons	Up to 2 tons	Up to the available cargo capacity of the aircraft ⁴
Shipment size and weight	No limit	No limit	No limit
Lufthansa Cargo network	Airport-to-airport connections for around 300 destinations in over 100 countries	Airport-to-airport connections for around 300 destinations in more than 100 countries; beyond established network if required	Airport-to-airport connections for around 300 destinations in more than 100 countries; beyond established network if required
Services			
eBooking	Yes	Yes	No
Mobile Operations Team (MOT)	Yes. The mobile operations team in Frankfurt accelerates shipments in transit and makes up for flight delays of up to 40 minutes	Seamless monitoring and supervision of loading at the hubs	Seamless monitoring and supervision of loading at the hubs
System-based shipment monitoring	Yes, in the event of flight discrepancies	24/7 system-based supervision of shipments and automatic status updates	24/7 system-based supervision of shipments and proactive communication
24/7 td.Flash tracking support	Yes	Yes	Yes
24/7 emergency hotline	No	No	Yes. 24/7 hotline: +49 180 670 7070 ³ for advice and booking
Money-back guarantee	No	No	Yes ²
Add-on services			
Customer-owned tracker ²	Optional	Optional	Optional
toDoor	Optional	Optional	Optional
Insurance	Optional	Optional	Optional

¹ Exceptions may apply based on the aircraft type or route. In order to be entitled to the capacity guarantee, the shipment must have a volume ratio of 1:6 (DG6) or lower, and the access rate for the flight on the day of departure has to be applied as well.

² Details at lufthansa-cargo.com/customer-owned-tracker
³ EUR 0.20/call from German landlines, max. EUR 0.60/call from German mobile phone network
⁴ In terms of weight and volume