



Live – Individual care
and comfort for all animals.



Lufthansa Cargo
Networking the world.





Live:

Species-appropriate, reliable transportation for animals.

Live is the fast, individual and safe way of transporting animals. Simply rely on our trained animal team. From pets, horses and exotic animals to ornamental fish, insects and livestock, our handling, care and transportation processes are always tailored to the special needs of each species.

Get them there safe:

Getting animals to their destination fast, with the best possible care.

- At Lufthansa Cargo, the transport of living animals is always carried out with the highest priority and speed
- Species-appropriate accommodation throughout the journey in shipping containers in accordance with the IATA Live Animals Regulations
- During transit, all animals are cared for according to their needs. For example, pets are inspected and fed
- Specially developed Lufthansa Cargo horse containers

Safety first:

Reliable, transparent quality standards.

- Compliance with the strict requirements of the IATA Live Animals Regulations and the Convention on International Trade in Endangered Species
- Team of trained staff and animal keepers guarantees the best possible care
- Maximum process compliance thanks to our continuous, global training and qualification program for employees

Creature comforts:

Welcome to the Frankfurt Animal Lounge.

- World's most modern animal station measuring 4,000 m² at our Frankfurt hub
- 24/7 care: handling, animal coordination and veterinary services under one roof
- Access restricted to authorized personnel
- Import, export and transit zones physically separated from each other, plus visual and acoustic separation within zones
- 42 large-animal stalls, 39 dog kennels, 3 quiet zones for cats, 18 climate chambers, 2 aviaries, black light area for examining ornamental fish



Perfect care, constant information:

Comprehensive support, care and communication.

- Reliable service from a single source thanks to a specially trained team, including 24/7 support
- Continuous monitoring of animals including documentation of the entire transport chain
- Constant traceability thanks to eTracking
- Direct, proactive information in the event of irregularities
- Better planning thanks to a comprehensive infrastructure database: all information concerning product availability at your locations of departure and destinations at lufthansa-cargo.com/stations

Lufthansa Cargo:

Service by pros, for pros.

If you value quality and competence, just fly with us.

- **At the speed of flight:** the fastest connection to over 360 destinations in 100 countries around the world
- **Customized logistics solutions:** 12 products, a large range of potential combinations
- **The highest quality worldwide:** smooth transport through precise timing and efficient processes at all locations
- **Reliability and transparency:** on time, safe and fully trackable across the world
- **Competence from experience:** always the best solution, thanks to almost a century of airfreight expertise

Your benefits with Live:

- Trained personnel and animal keepers
- Species-appropriate accommodation and care
- Frankfurt Animal Lounge at our largest hub
- Fast transit times
- Documentation of the transport chain and proactive communication

Interested?

If you are a freight forwarder, you can book **Live** simply by contacting the Lufthansa Cargo Service Center. If you are a private individual, please contact a freight forwarder or find the one that is right for you at: animals.lufthansa-cargo.com

For more information on our product, visit: lufthansa-cargo.com/live



Your freight. Our products.

Live offers pets, exotic animals and livestock comfortable and species-appropriate air transportation. We also have the right products for all of your other logistics needs: whether you need your premium pharmaceuticals to reach their destination as reliably as possible, your spare parts to arrive at top speed or your temperature-sensitive products to stay cool throughout their journey – our tailored transport solutions can be combined to suit your needs perfectly.



td.Basic. When the price is crucial.



td.Pro. When time is crucial.



td.Flash. When time is everything.



Courier.Solutions. Personal supervision for time-critical goods.



Emergency.Solutions. High speed for emergencies.



Safe1. Optimum safety for valuable goods.



Safe2. Keeping desirable goods safe.



Cool. The right conditions for temperature-sensitive goods.



Fresh. When long shelf life is essential.



Care. The safe way to transport dangerous goods.



Airmail/eCommerce. Packages and letters delivered on the wing.



Live. Individual care and comfort for all animals.

For more information, visit lufthansa-cargo.com

