Cool – The right conditions for temperature-sensitive goods.

Your freight. Our products.

Cool is the perfect transport solution for your temperature-sensitive cargo. We also have the right products for all of your other logistics needs: whether you need your premium pharmaceuticals to reach their destination as reliably as possible, your show horses to be relaxed on arrival or your urgently needed spare parts to get there fast – our tailored transport solutions can be combined to suit your needs perfectly.

- **Cool:** The right conditions for temperature-sensitive goods.
- **Fresh:** When long shelf life is essential.
- **Care:** The safe way to transport dangerous goods.
- **Airmail/eCommerce:** Packages and letters delivered on the wing.
- **Live:** Individual care and comfort for all animals.
- **Safe1:** Optimum safety for valuable goods.
- **Safe2:** Keeping desirable goods safe.
- **td. Basic:** When the price is crucial.
- **td. Pro:** When time is crucial.
- **td. Flash:** When time is everything.
- **Courier:** Solutions. Personal supervision for time-critical goods.
- **Emergency:** Solutions. High speed for emergencies.

For more information, visit lufthansa-cargo.com
Cool:
Put your trust in perfect temperature control.

Cool is the right choice if your cargo needs a consistent cool chain or constant temperatures. Our special product for temperature-sensitive goods maintains the desired temperature or temperature range during the entire journey – a reliable, transparent and trackable solution for goods such as sensitive pharmaceutical products, diagnostics, electronics or high-value foods.

Getting your goods there at a stable temperature:
Active and passive temperature control for your cargo.

- Reliable temperature-controlled transport throughout the Lufthansa Cargo network
- Subject to the selected packaging solution: temperature control between -20°C and +30°C in accordance with your requirements at a constant temperature or within the defined tolerance zone
- Cool-Active: Transport in containers with active cooling and heating functions. Consistent temperature control throughout the journey, from the place of origin to delivery at the destination
- Cool-Passive: Transport with packaging solutions for passive temperature control and extra protection against sunlight through the use of a reflective film. High-quality packaging for Cool-Passive can be booked through Lufthansa Cargo
- The world’s largest portfolio of special Cool-Active containers
- Europe’s largest center for temperature-controlled logistics: state-of-the-art, certified Cool Center with specially trained staff at the Frankfurt hub
- Road Feeder Service by refrigerated trucks for all Cool-Active and most Cool-Passive shipments
- Highly detailed transport analyses of every shipment on request and absolute transparency in the unlikely event that not everything goes according to plan.

Always up to date:
Services and certificates at the cutting edge of industry requirements.

- Always keeping an eye on market developments and constantly in dialog with the industry in order to fulfill your current needs
- Support in meeting regulatory requirements
- Actively shaping the digitization of the airfreight sector and certification processes in cooperation with IATA
- IATA CEIV certification for transporting pharmaceuticals

A good feeling:
Comprehensive transparency and top quality.

- Reliable monitoring of your shipment to ensure a seamless process, even if flights are delayed
- Special check-in process performed by trained employees, transport quality measured on the basis of the Cargo iQ industry standard
- Highest process reliability thanks to our continuous global training and qualification program for employees
- Special containers with seamless data collection available for Cool-Active
- Full transport analysis on request
- Absolute transparency in the unlikely event that not everything goes according to plan

Lufthansa Cargo:
Service by pros, for pros.

- At the speed of flight: the fastest connection to over 360 destinations in 100 countries around the world
- Customized logistics solutions: 12 products, 2 speed options, a large range of potential combinations
- The highest quality worldwide: smooth transport through precise timing and efficient processes at all locations
- Reliability and transparency: on time, safe and fully trackable across the world
- Competence from experience: always the best solution, thanks to almost a century of airfreight expertise

Interested?
For more information on our product, visit: lufthansa-cargo.com/cool