

# Live Premium:

The premium service  
for pets.



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Live Premium:  
**First class for pets.**

**Live** is the fast and safe way of transporting animals. You can add our exclusive service specially for cats and dogs to flights with layovers in Frankfurt: **Live Premium**.

Rely on our trained Animal Team: handling, care and transportation processes are always tailored to the individual and special needs of each species.

Premium benefits:  
**More comfort and communication.**

- **More room to relax:**  
Accommodation in considerably larger kennels at the Frankfurt Animal Lounge\*
- **Special requests in transit:**  
Whether it's allergies, medical drug administration or special food – our trained animal keepers are happy to help

\*Depends on availability.

- **Photo upon arrival:**  
Upon arrival at the Frankfurt Animal Lounge, photos are taken and sent to the owners
- **Leaflet before the journey:**  
Owners receive all the necessary information in good time prior to the journey so they can plan everything at their own pace
- **Personal contact:**  
Exclusive email address that allows owners to contact us at any time

## **Arrive relaxed – with Lufthansa Cargo:**

- Trained personnel and animal keepers
- Species-appropriate accommodation and care
- Frankfurt Animal Lounge at our largest hub
- Top priority and fast transit times
- Documentation of the transport chain and proactive communication

## **Interested?**

If you are a freight forwarder, you can simply book **Live** and **Live Premium** by contacting the Lufthansa Cargo Service Center. If you are a private individual, please contact a freight forwarder or find the one that is right for you at [animals.lufthansa-cargo.com](https://animals.lufthansa-cargo.com)

For more information on our product visit:  
[lufthansa-cargo.com/live](https://lufthansa-cargo.com/live)