



Lufthansa Cargo
Networking the world.

Live Premium:

The premium service
for pets.





Live Premium:

First class for pets.

Live is the fast and safe way of transporting animals. You can add our exclusive service specially for cats and dogs to flights with layovers in Frankfurt: **Live Premium**.

Rely on our trained Animal Team: handling, care and transportation processes are always tailored to the individual and special needs of each species.

Premium benefits:

More comfort and communication.

- **More room to relax:**
Accommodation in considerably larger kennels at the Frankfurt Animal Lounge*
- **Special requests in transit:**
Whether it's allergies, medical drug administration or special food – our trained animal keepers are happy to help

*Depends on availability.

- **Photo upon arrival:**
Upon arrival at the Frankfurt Animal Lounge, photos are taken and sent to the owners
- **Leaflet before the journey:**
Owners receive all the necessary information in good time prior to the journey so they can plan everything at their own pace
- **Personal contact:**
Exclusive email address that allows owners to contact us at any time

Arrive relaxed – with Lufthansa Cargo:

- Trained personnel and animal keepers
- Species-appropriate accommodation and care
- Frankfurt Animal Lounge at our largest hub
- Top priority and fast transit times
- Documentation of the transport chain and proactive communication

Interested?

If you are a freight forwarder, you can simply book **Live** and **Live Premium** by contacting the Lufthansa Cargo Service Center. If you are a private individual, please contact a freight forwarder or find the one that is right for you at **animals.lufthansa-cargo.com**

For more information on our product visit:
lufthansa-cargo.com/live



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