

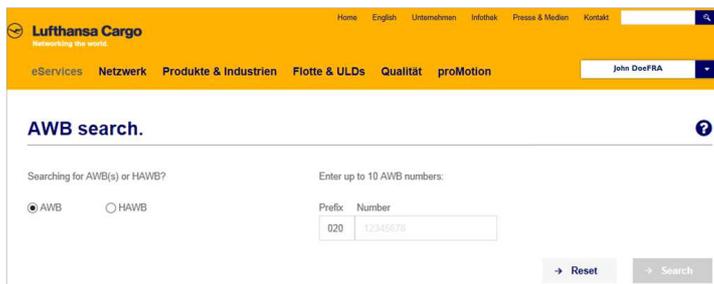
## Lufthansa Cargo eTracking – flexible and innovative.

Lufthansa Cargo offers a new tracking tool, entirely tailored to your needs. A wealth of new tracking features are offered, such as providing a shipment overview about the status of all your shipments or your operational flight status.

You further benefit from individualized notifications. Setting and editing your user profile in the eServices portal area of Lufthansa Cargo's website is a piece of cake and it helps to optimize your work flows. This saves time, because you do not have to go online.

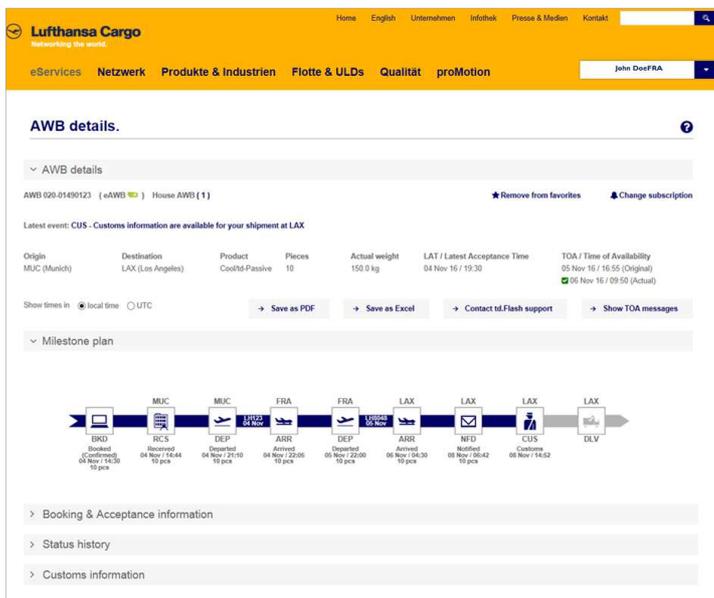
### Your benefits.

- ✓ Maximum degree of shipment status transparency
- ✓ Customized alert messages saving time
- ✓ Getting the right alert messages in the desired quantity
- ✓ Easy access with modern look and feel, adaptable to all mobile sizes



### How to get started?

- Insert one or up to 10 AWB numbers to check the status of your shipments
- You may use the new eTracking tool with or without login. Being logged in provides you a bunch of additional features
- For security reasons, tracking of Safe/td1 and Safe/td2 shipments always requires a login



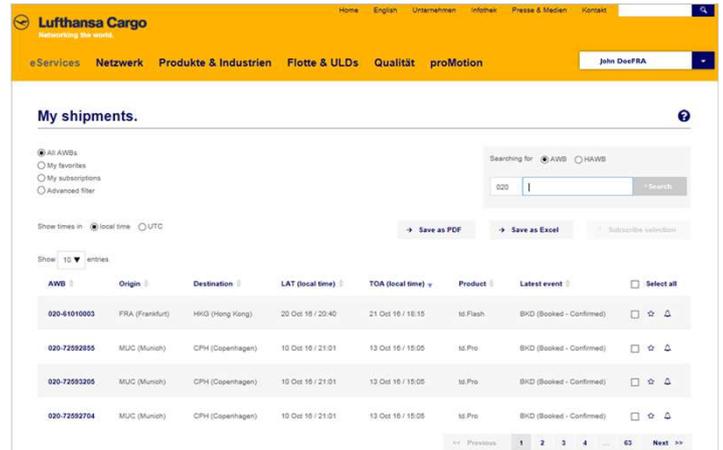
### AWB details

- Get your status information and further AWB details, either in table form or as a graphic milestone plan
- Get access to customs information in selected countries (and additionally to the link to the Dock Enroll system for import shipments in the US)
- Benefit from additional eAWB booking information
- Use pdf and excel downloads



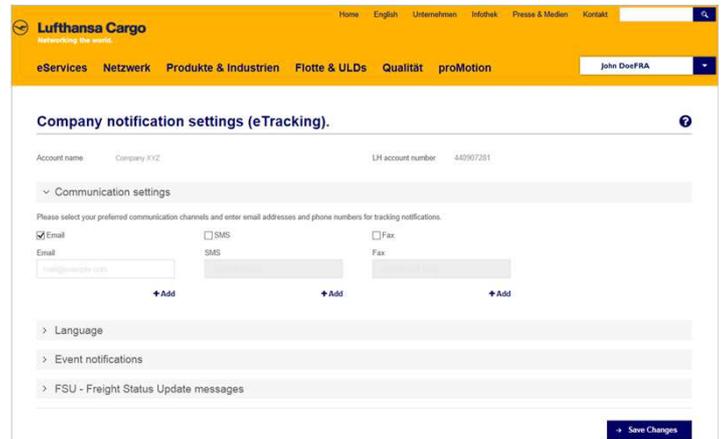
### Shipment overview (login required)

- Receive a complete overview about all your shipments showing clearly the actual status of each
- Easily sort and filter shipments which are most relevant to you
- Personalize the view by selecting your favourite shipments



### Company Notification Settings (login required)

- Choose regular tracking alerts that best fits to your needs for all your company's account shipments
- Update your profile independently in the eServices Portal
- Receive event and exception notifications via Email, SMS, Fax and FSU (Freight Status Update Messages)
- Insert up to 6 email addresses
- You decide who receive the alerts (e.g. also your shipper or consignee)



For any further enquiries and assistance, please contact

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