There for you, 24/7.

eBooking, the electronic booking channel of Lufthansa Cargo, is open for you around the clock. The eBooking system lets you book from the office or on the go – now even faster and easier, at the click of a mouse. And completely independent of your Lufthansa Cargo office’s opening hours.

Because time is money.

eBooking makes it possible to complete a booking in less than a minute. You’ll receive your booking confirmation immediately, provided capacity is available under your requested parameters. Your online booking can save you valuable time that you can use for more important tasks – such as discussing special logistics challenges with your Lufthansa Cargo consultant.

eBooking offers you more. Take advantage of its many useful services and the information it provides.

**Overview of your benefits:**
- 24/7 availability
- Faster than bookings made by phone or fax
- Booking possible in less than a minute
- Direct integration with Lufthansa Cargo’s reservation system
- Immediate confirmation, provided the requested capacity is available
- Now even easier to use thanks to the reduced number of booking screens
- Available to you for free on the Lufthansa Cargo website
Direct and flexible:
eBooking offers many new possibilities.

Flexible booking of special services:
• Flight-specific booking of our basic products td.Pro and td.Flash, as well as Fresh/td and Cool/td-Passive
• Built-up unit loads and allotments (Guaranteed Capacity Agreement [GCA] and Capacity Purchase Agreement [CPA]) can also be booked online

Booking process now even faster and easier:
• Immediate booking confirmation indicates the latest acceptance time for the shipment and when it will be available for collection at destination
• “Permanent Booking Templates” and “Similar Booking” features simplify the booking of frequently occurring shipments (e.g. prebookings)
• Select your agreed spot quote from a list and directly make your spot bookings
• View, update or cancel existing bookings online
• Check capacity and loadability
• Get an overview of all your shipments and their current status (direct access to the enhanced features of the Lufthansa Cargo TrackIT system)
• Direct link to all information on Lufthansa Cargo’s services
• Control your allotment and booking templates
• Receive competent support from specialists at the Lufthansa Cargo eChannel Helpdesk

eBooking – fast support, fast registration.

Have a question about eBooking and need our help? Want to register for our electronic booking system?

Support and registration:
E-mail: echannelsupport@dlh.de
Service hotline: +49 (0) 18 02 73 77 37 (local rate within Germany)
Service hours: Monday–Friday, 6:00–21:00 UTC

How can I register?
Register online at https://eservices.lufthansa-cargo.com or send a short e-mail to echannelsupport@dlh.de with the following information:
Your full name
Company
Lufthansa Cargo customer number
E-mail address
Phone number

Lufthansa Cargo
Networking the world.
To log in to Lufthansa Cargo eBooking, please go to our webpage:
https://eservices.lufthansa-cargo.com

1. Please insert your user ID (e.g. John Sample) and your password (e.g. X4RZYT)

Depending on if you want to do a normal or a quick ramp transfer booking, please go on with step B1 or B2:

**B1: For normal td.Pro and td.Flash bookings:**
1. Enter origin and destination
2. Change the delivery date if necessary
3. Select nature of the goods and insert the description
4. Select td. service
5. If you have a promotion code or a contract number, insert that number in the “Contract Number” field. Please do not forget to mention this code in the accounting box of the AWB as well.

**B2: For quick ramp transfer (QRT) bookings:**
1. Enter origin and destination
2. Change the delivery date if necessary
3. Select QRT VIE
4. Select nature of the goods
5. Please note: only td.Flash possible
6. If you have a promotion code or a contract number, insert that number in the "Contract Number" field. Please do not forget to mention this code in the accounting box of the AWB as well.
1. Enter piece information, weight and dimensions, and click “Add”
2. After all the pieces, weight and dimensions have been entered, you can proceed with “Continue Booking”

1. Confirm the pop-up by clicking “OK”; then the booking engine will start to search for available routes

1. Enter a valid AWB
2. Select the route that suits your needs best
3. Click on “I Agree: Make Booking”