

Products

	General Cargo	Dangerous Goods	Airmail/eCommerce	Valuables	Vulnerables	Live Animals	Perishables	Active Temp Control	Passive Temp Support	Courier	Emergency
Commodities	<ul style="list-style-type: none"> For commodities without any special handling requirements 	<ul style="list-style-type: none"> For all kinds of restricted and hazardous commodities 	<ul style="list-style-type: none"> For all letters and parcels in cooperation with international postal companies 	<ul style="list-style-type: none"> For commodities with high monetary value 	<ul style="list-style-type: none"> For commodities that require secure handling due to risk of theft 	<ul style="list-style-type: none"> For live animals and hatching eggs 	<ul style="list-style-type: none"> For temperature-sensitive perishable goods 	<ul style="list-style-type: none"> For commodities that require an unbroken temperature-controlled transport chain Available for dangerous goods (except class 1 and 7) 	<ul style="list-style-type: none"> For (non-food) temperature-sensitive commodities Available for dangerous goods (except class 1 and 7) 	<ul style="list-style-type: none"> For time-critical shipments requiring personal supervision Available for dangerous goods (except class 1 and 7) 	<ul style="list-style-type: none"> For logistical emergencies needing immediate capacity access Available for dangerous goods
Size and weight	<ul style="list-style-type: none"> Up to aircraft payload, no limitations 	<ul style="list-style-type: none"> Up to aircraft payload, no limitations 	<ul style="list-style-type: none"> Up to 30kg per piece Sum of all measurements up to 3 m 	<ul style="list-style-type: none"> Up to aircraft payload, no limitations 	<ul style="list-style-type: none"> Up to aircraft payload, no limitations 	<ul style="list-style-type: none"> Up to aircraft payload, no limitations 	<ul style="list-style-type: none"> Up to aircraft payload, no limitations 	<ul style="list-style-type: none"> Up to aircraft payload, no limitations 	<ul style="list-style-type: none"> Up to aircraft payload, no limitations 	<ul style="list-style-type: none"> Up to aircraft payload, no limitations 	<ul style="list-style-type: none"> Up to aircraft payload, no limitations
Transport and handling	<ul style="list-style-type: none"> Cargo stored and handled in our general cargo warehouses 	<ul style="list-style-type: none"> Dedicated trained staff Handling in dedicated areas 	<ul style="list-style-type: none"> Handling in dedicated airmail facilities 	<ul style="list-style-type: none"> Dedicated trained staff at audited airports only Security containers and strong room storage Enhanced supervision and security escort to the aircraft included 	<ul style="list-style-type: none"> Cargo stored and handled in our general cargo warehouses Certain commodities stored in dedicated areas with CCTV surveillance 	<ul style="list-style-type: none"> Dedicated trained staff for animal care, especially at the Frankfurt Animal Lounge Temperature-support available 	<ul style="list-style-type: none"> Reduced ground transport times Storage and transport according to booked temperature range whenever possible Perishable Center Frankfurt available Additional services available, such as vacuum and fast cooling 	<ul style="list-style-type: none"> All staff trained based on CEIV requirements CEIV certified stations available Storage and handling in Frankfurt at the Pharma Hub Storage and handling worldwide in separate temperature-controlled areas when available 	<ul style="list-style-type: none"> All staff trained based on CEIV requirements CEIV certified stations available Storage and handling in Frankfurt at the Pharma Hub Storage and handling worldwide in separate temperature-controlled areas when available Effective protection against high temperature spikes thanks to specifically designed reflective foils 	<ul style="list-style-type: none"> Dedicated trained staff at audited airports only Security containers and strong room storage Four-eye-handling and security escort to the aircraft included 	<ul style="list-style-type: none"> Cargo stored and handled in our general cargo warehouses Certain commodities stored in dedicated areas with CCTV surveillance
Loading	<ul style="list-style-type: none"> All load units available for passenger and freighter aircraft 	<ul style="list-style-type: none"> All load units available for passenger and freighter aircraft Overpack and all-packed-in-one shipments accepted 	<ul style="list-style-type: none"> Separate loading in own load units or bulk 	<ul style="list-style-type: none"> Sealed load units and priority during aircraft loading and unloading Loading with general cargo only 	<ul style="list-style-type: none"> Transport in sealed containers when available 	<ul style="list-style-type: none"> Priority for live animals during aircraft loading and unloading Specially developed horse containers available 	<ul style="list-style-type: none"> All load units available for passenger and freighter aircraft 	<ul style="list-style-type: none"> Various containers with active temperature control available 	<ul style="list-style-type: none"> All load units available for passenger and freighter aircraft 	<ul style="list-style-type: none"> All load units available for passenger and freighter aircraft 	<ul style="list-style-type: none"> All load units available for passenger and freighter aircraft Separate loading
Customer service	<ul style="list-style-type: none"> Our service staff and local sales teams available for you 	<ul style="list-style-type: none"> Our service staff and local sales team available for you 	<ul style="list-style-type: none"> Our airmail specialists for sales, tracking and shipment monitoring available for you 	<ul style="list-style-type: none"> Our service staff and local sales teams available for you 	<ul style="list-style-type: none"> Our service staff and local sales teams available for you 	<ul style="list-style-type: none"> 24/7 support team Veterinary staff on call at the Frankfurt Animal Lounge 	<ul style="list-style-type: none"> Our service staff and local sales teams available for you Exclusively in Frankfurt: Fresh Support Team 	<ul style="list-style-type: none"> Our service staff and local sales teams available for you Exclusively in Frankfurt: dedicated handling and support team, shipments are monitored Active container data provided on request 	<ul style="list-style-type: none"> Our service staff and local sales teams available for you 	<ul style="list-style-type: none"> Dedicated teams for monitoring and service recovery Exclusively in Frankfurt: supervised loading on the apron 	<ul style="list-style-type: none"> Dedicated 24/7 booking hotline Dedicated teams for monitoring and service recovery Supervised loading worldwide Proactive communication Money-back guarantee according to terms and conditions

Speed options

	td.Pro	td.Flash
Size and weight	<ul style="list-style-type: none"> Up to aircraft payload, no limitations 	<ul style="list-style-type: none"> Up to aircraft payload, no limitations
Transport times	<ul style="list-style-type: none"> Latest acceptance time: up to 180 min before departure Time of availability: from 180 minutes after landing 	<ul style="list-style-type: none"> Latest acceptance time: up to 90 min before departure Time of availability: from 120 minutes after landing Hub transit times: <ul style="list-style-type: none"> FRA: from 180 minutes MUC: from 150 minutes VIE: from 135 minutes
Priority and capacity	<ul style="list-style-type: none"> Bookable according to available capacity 	<ul style="list-style-type: none"> Capacity guarantee based on weight, time of booking and equipment. Service recovery with priority
Booking	<ul style="list-style-type: none"> All booking channels 	<ul style="list-style-type: none"> All booking channels
Customer service	<ul style="list-style-type: none"> Our service staff and local sales teams available for you 	<ul style="list-style-type: none"> 24/7 td.Flash tracking support service on top of our standard service