

Data protection notice regarding the receipt of promotional information

1. Processing of personal data

Lufthansa Cargo AG (LCAG) wants to send promotional information to you as a customer. LCAG would like to inform you e.g. about our company, our products and our events, conduct customer surveys, etc.

To make this possible, the following personal data of you will be processed:

- First name
- Surname
- Title
- Email address
- Postal address

2. Permissibility of processing of personal data

The permissibility of the processing of your personal data in the context of sending promotional information to you by LCAG is based on your consent given in accordance with Art. 6 I a) EU GDPR:

I hereby consent to Lufthansa Cargo AG processing the personal data named in section 1 above for the purpose of sending me promotional information. The legal basis for this processing is my consent as set out in article 6 (1) (a) EU-GDPR. I have been informed that I have the option to revoke this consent at any time and in any form without any adverse effects. Exercising my right to revoke my consent shall not affect the lawfulness of the data processing that has been carried out until that point. The data will be stored until I revoke my consent, provided there is no legal reason prohibiting its storage.

I am submitting this declaration of consent voluntarily.

3. Use of your personal data

LCAG uses your personal data as specified in section 1 for the purpose of sending promotional information to you.

4. Transfer of your personal data

In addition to LCAG, your personal data will only be transferred to companies that have been commissioned by LCAG as a processor to send promotional information to you on behalf of LCAG and, if necessary, their subcontractors.

The party carrying out the postal mailing – e.g., sending the “planet” customer magazine – currently is:

Airport Data GmbH
Lufthansa Basis, Tor 23, Geb. 338,
Hugo-Eckener-Ring,
60546 Frankfurt am Main
Germany.

Customer surveys are currently being conducted through:

h&z Unternehmensberatung AG,
Neuturmstraße 5,
D-80331 München
Germany.

LCAG reserves the right to use other service providers to carry out the sending of promotional information in individual cases. Apart from that, your personal data will not be transferred to any third parties by LCAG, provided that there is no obligation imposed by official authorities or if you have not explicitly given your additional consent.

5. Rights of the data subject:

As a data subject, you have the following rights:

- a) You can request access to the processing of your personal data from the point of contact named in section 6.
- b) You can request the rectification, erasure or the restriction of your processed data and data portability.
- c) You can revoke your consent at any time. This shall not affect the lawfulness of the data processing that has taken place up until the point at which you revoke your consent.
- d) You have the right to lodge a complaint with the relevant supervisory authority if you believe that your data has been processed in violation of the General Data Protection Regulation.

You can request access to any data stored about you free of charge the first time that you assert this right. You will receive this information in a conventional electronic format if you do not specify any other format. The right to rectify data applies to situations in which the data stored about you is or has become inaccurate.

Moreover, you have a right to erase the personal data stored about you, for example, if it was illegal to store the data, or if knowledge of your personal data is no longer required to serve the purpose for which it was being stored or for the responsible authorities to carry out the tasks within their area of responsibility.

The right to restrict the processing of the data stored about you takes the place of the right to erase the data, e.g., if the controller no longer requires the data for the processing purpose, but you require the data for the purpose of prosecution.

6. Controller for data processing, contact for data protection

The controller responsible for processing the personal data presented here is:

| | |
|---|--|
| <p>Regarding the sending of post mailings, e.g. magazines, newsletters, etc.:</p> <p>Lufthansa Cargo AG, Communications FRA F/CI, Frankfurt Airport, Gebäude 322, 60546 Frankfurt am Main, Deutschland,</p> <p>Or via email: lufthansa.cargo@dlh.de</p> | <p>Regarding the sending of customer surveys, etc.:</p> <p>Lufthansa Cargo AG, Global Sales Management FRA F/XG, Frankfurt Airport, Gebäude 322, 60546 Frankfurt am Main, Deutschland;</p> <p>Or via email: mycustomersvoice_support@dlh.de</p> |
|---|--|

For any other information on the topic of data protection or to assert any of the rights presented in section 5, please contact:

Lufthansa Cargo AG
Legal and Political Affairs FRA F/CJ-R
Frankfurt Airport, Gebäude 322
60546 Frankfurt am Main
Germany

Or via email: datenschutz-lcag@dlh.de

You can contact the data protection officer of Deutsche Lufthansa AG and Lufthansa Cargo AG at:

Deutsche Lufthansa AG
Konzerndatenschutz FRA CJ/D
Datenschutzbeauftragte
Airportring
60546 Frankfurt am Main
Germany

Or via email: datenschutz@dlh.de